Experience the ABCM Difference at Harmony House

Whether you're looking for short-term care as you or a loved one recover from surgery, injury, or illness or planning for a long-term stay, we understand the process can be a difficult and overwhelming time for you and your family. Our team at Harmony House is dedicated to helping you make the best decision for your needs.

Harmony House offers a variety of care options and strives to provide high quality of care for our residents. We are proudly owned and operated by ABCM Corporation located in Hampton, Iowa. ABCM is a multi-level provider and has been a leader in long-term care for over 50 years.

Harmony House continually strives to create an environment where daily routines and habits are encouraged and accommodated. Contrary to the traditional medical model where individuals are treated solely based on their diagnosis and medical needs, Person Directed Care is a commitment to the respect and accommodation of individual routines, meals, and activities of each community member. ABCM's Core Values set the standard for Person Directed Care, encompassing: shared vision, individualized lifestyle, relationships, empowerment, homelike environment, lifelong learning, customer services, and positive work environment.

We invite you to visit us and experience the ABCM difference at Harmony House. Personal visits are always welcome. To learn more about the services and amenities that Harmony House offers, contact us or visit our website at www.abcmcorp.com.

Sincerely,

The Harmony House Team

Harmony House



2950 West Shaulis Road • Waterloo, Iowa 50701 (319) 234-4495 • www.abcmcorp.com

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Care & Services

Although each of our 31 ABCM locations provides specialized services, all of our skilled nursing and long-term care centers provide the following care and services:

- 24-hour skilled nursing
- Long-term care
- Rehab-to-home
- Transitional care
- Physical, Occupational, & Speech Therapies
- Restorative care program
- Around-the-clock admissions
- Resident evaluation & care planning
- Social activities & outings
- Transportation to appointments
- Medicaid & Medicare Certified
- Specialized services vary by location

Specialized Services

ABCM Corporation provides a variety of specialized services throughout our 31 Iowa locations. Services that are specialized and unique to Harmony House include:

- Hospice care
- Ventilator/Respiratory care
- Bariatric care
- Restorative therapy
- Respiratory therapy
- Respite services
- Veterans Affairs (VA) contracted home
- Traumatic brain injury
- Podiatrist care onsite
- Psychiatric visits
- Enteral feeding management
- Ostomy services
- Pet companion services
- IV treatment
- Tracheotomy care
- ET/Wound care

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- Audiology
- Eye care
- Dentistry
- Physiatry
- Lymphedema services
- Intermediate Care Facility for Individuals with Intellectual Disability (ICF/ID)
- Lab work services

Amenities

Whether you're with us short-term to recover from surgery, injury, or illness or for a long-term stay, these amenities will make you feel right at home at Harmony House:

- Private rooms
- Semi-private rooms
- Daily housekeeping
- Laundry services
- Restaurant style dining
- Beauty & barber services
- Basic cable included
- TV provided in-room
- Outdoor porch
- Garden area
- Outdoor walking trail
- Raised garden beds
- Green house
- Complimentary Wi-Fi
- Resident computer with internet access
- Webcam for care planning & long distance family visits
- Indoor heated therapy pool



Admission Process

If you are considering admission to our home, for any length of stay, one of our Care Liaisons and/or Admission Team members will coordinate and communicate with you and your care team. Our goal is to ensure we can meet your needs and provide the best transition possible to our home. This complimentary service will also allow you to ask questions and identify all the options available so you can make informed decisions about your care, all without any obligation or cost.

Pre-Admission Evaluation and Options Counseling

Our Care Liaisons and/or Admission Team members provide information and options in regard to your individual needs and situation, *before* you need to make decisions about your care.

Prior to admission, our Care Liaisons and/or Admission Team members will gather information and provide options related to your personal situation. As part of this evaluation, we will ask questions to better understand your medical and financial needs, as well as personal preferences. Whenever possible, we will travel to wherever you or the potential resident is currently located, such as a physician's office, hospital, or at home. If a face-to-face meeting is not possible, we will coordinate with you and your care team to review the information via phone, fax, or other options.

The following items must be provided before admission:

- 1. A copy of current medical records, such as progress notes, medication list, labs/ testing, demographic information, advanced directives, etc. A current history and physical must be completed prior to admission, per regulation.
- 2. All insurance information and benefits to verify coverage and provide you information on your options and financial responsibilities at the time of admission or in the future. Additional financial information may be required.
- 3. Admitting orders from your physician or current provider.
- 4. A Pre-Admission Resident Review (PASRR) submitted to IME/DHS, regardless of payer, approving your admission to the facility.

Once Harmony House has determined they are able to meet the needs of you or the potential resident, we will work with you and/or your care team on the admission date, time, and mode of transportation to the facility. Additional admission paperwork will need to be completed either prior to, or the day of admission, with the resident and/or responsible party. This includes completion of documents for the resident's medical and business file. With the help from our staff, this process may take an hour to complete.

We Accept Residents 24/7

If you are in the emergency room, hospital, or medical clinic, ask for our ABCM Care Liaison and/or an Admission Team member at Harmony House. Our teams are on-call 24/7 to answer your questions and assist you in transferring to our home whether it is for rehabilitation, observation, or long term care.



Finances and Insurance

ABCM Corporation accepts private pay and provides assistance regarding the financial arrangements for your care. We bill Medicare, Medicaid, and most major insurance companies. We can also assist with submitting claims to long-term care insurers. Select ABCM locations are contracted with the Department of Veteran's Affairs (VA) and participate in ACO (Accountable Care Organizations), as well.

Traditional Medicare/Skilled

Harmony House participates in the Medicare/Skilled Program. Eligibility of Medicare/ Skilled is based on the following criteria:

- Resident must have a three day, acute qualifying hospital stay.
- Resident must be entitled to Medicare Hospital Insurance Benefits.
- Resident must be then admitted to a skilled nursing home within 30 days of the three day, acute qualifying stay.
- The Medicare/Skilled benefit allows up to 100 days of qualified skilled care.
- Resident must need the skilled nursing or skilled rehabilitation services on a daily basis to qualify for Medicare payment.
- The skilled services needed by the resident must be for the same or related problem for which the resident was hospitalized.

* ACO referrals may not require the above to qualify for Medicare coverage. These will be verified individually.

Medicaid Certified

We are a certified Medicaid provider under the state of Iowa's health plan. We assist you with the information regarding how to apply for and use Medicaid benefits.

VA Benefits - Aid and Attendance

If you or your spouse is a war-time veteran, you may be eligible for benefits under the Aid and Attendance program. Aid and Attendance can help pay for care in a care center and is based on income, assets, and medial expense.

Long-Term Care Insurance

There are a variety of long-term care insurance policies available. If you have long-term care insurance, please review your plan for policy benefits and eligibility. We can assist with submitting claims to long-term care insurers.

VA Benefits - Community Nursing Home Program

Select ABCM locations have the ability to contract with the VA Community Nursing Home Program from the Department of Veterans Affairs (VA) to provide skilled or respite care to veterans. The Community Nursing Home Program is offered so veterans can receive care near their homes and families. The VA will contribute to veteran's care if



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the eligibility criteria is met involving the individual's service connected status, level of disability, and income. Inquire for more information and locations that are VA approved.

Accountable Care Organizations (ACO)

Select ABCM locations participate in Accountable Care Organizations (ACO) through the Centers for Medicare and Medicaid Services. ACOs are groups of doctors, hospitals, and other health care providers, who come together voluntarily to give coordinated highquality care to their Medicare patients.

The goal of coordinated care is to ensure that patients, especially the chronically ill, receive the right care at the right time, while avoiding unnecessary duplication of services and preventing medical errors. ACOs aim to lower health care costs while meeting performance standards on quality of care and putting patients first.

Only patients with traditional Medicare can be assigned to an ACO. You cannot be assigned to an ACO if you have a Medicare Advantage Plan. Eligibility for services, such as skilled nursing facility care (SNF), varies from traditional Medicare. For example, you may not need a qualifying hospital stay to utilize SNF care. Please check with your provider for specific questions about your benefits and eligibility.

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Owned and Operated by ABCM Corporation

In 1961, George M. Manoylovich became concerned about conditions of nursing homes and the housing for the aged in Iowa. He began an association with new partners D.K. Benge, MD, and James E. Coonley II, attorney, both of Hampton, Iowa. Richard A. Allbee, attorney and current CEO, also of Hampton, joined the others in 1971. The first letters of the last names of the founders were combined to create ABCM Corporation.

The first ABCM Corporate care center was built in Hampton, Iowa, leading the way with a building that was unique and unusual at a time when most nursing homes were old remodeled houses. Features from this first build were later incorporated into minimum building standards of the Federal Housing Administration and the Iowa Department of Public Health construction standards. ABCM Corporation has since grown to 31 long-term care and rehabilitation facilities, 24 independent and assisted livings, 14 outpatient therapy centers, and numerous specialized services offered at the different locations across the state of Iowa.

Skilled Nursing & Rehabilitation Centers:

ABCM Rehabilitation Centers of Independence Allison • Rehabilitation Center of Allison Aplington • Maple Manor Village Armstrong • Valley Vue Care Center Battle Creek • Willow Dale Wellness Village Belmond • Rehabilitation Center of Belmond Bloomfield • Bloomfield Care Center Britt • Westview Care Center Clear Lake • Oakwood Care Center Dumont • Dumont Wellness Center Elma • Colonial Manor of Elma Emmetsburg • Emmetsburg Care Center Garner • Concord Care Center Guttenberg • Guttenberg Care Center Hampton • Rehabilitation Center of Hampton Indianola • Westview of Indianola Lake Mills • Lake Mills Care Center Lisbon • Rehabilitation Center of Lisbon Mason City • Heritage Care and Rehabilitation Center Mount Vernon • Hallmark Care Center Morning Sun • Morning Sun Care Center Nevada • Rolling Green Village Nora Springs • Nora Springs Care Center Oelwein • Grandview Health Care Center Oelwein • Oelwein Health Care Center Sac City • Park View Rehabilitation Center Sigourney • Manor House Care Center Waterloo • Harmony House Waukon • Northgate Care Center Webster City • Southfield Wellness Community

Healthy Living Home Care Programs:

Aplington Armstrong Clear Lake Elma Emmetsburg Guttenberg Indianola Nora Springs Oelwein Sac City Waukon

Independent & Assisted Livings:

Allison • Elm Springs Aplington • Maple Manor Armstrong • Spring Creek Battle Creek • Willow Dale Belmond • Belle Haven Bloomfield • Mulberry Place Clear Lake • The Courtyard Decorah • Oneota Village Dumont • Dutchman's Oaks Elma • Afton Oaks Emmetsburg • Emerald Oaks Garner • Cardinal Grove Guttenberg • Eagle Ridge Hampton • Leahy Grove Lake Mills • Mills Harbour Mount Vernon • Cherry Ridge Nevada • Indian Creek Nora Springs • Summit Heights Sac City • Park Place Sigourney • Deer View Manor Swea City • Main Street Waukon • Liberty House Waukon • Southcrest Manor II Webster City • Southfield

Outpatient Therapy Centers:

Allison Aplington Clear Lake Elma Garner Guttenberg Hampton Independence Lake Mills Morning Sun Mount Vernon Nora Springs Oelwein-Grandview Waukon

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